

FAQ: At a Glance – More Transparency!

The tuition fee is due monthly, as it is an annual fee divided into 12 months. This means that the fee is also payable in months that fall within school holidays.

The SMTT follows the school holidays of the general state education schools. No lessons take place during school holidays, on public holidays, or on bridging days. Our academic year runs from October 1 to September 30, but this is not relevant for ongoing lessons. Many group courses, however, begin on October 1.

The start of the academic year is important for termination deadlines, as lessons may always be terminated at the end of a semester with one month's notice. A termination effective March 31 must be received by us no later than the end of February.

A termination effective September 30 must be received by June 30, as the summer vacation period requires earlier processing.

As you are new to SMTT, you have a probationary period. If the program does not suit you or your child, you may terminate the lessons within the first three months, with three weeks' notice to the end of a month.

If lessons are missed by the student, they cannot be made up or refunded. Of course, our teachers may also fall ill. If lessons are cancelled by the teacher more than twice in a row, you will receive a partial refund of the tuition fee. If a teacher is unable to work for a planned, long-term period, we will provide a substitute or refund the tuition fee. If you or your child are unable to attend lessons for an extended period due to illness, please provide us with a medical certificate. In this case, no tuition fee will be charged.

For residents of the city of Sindelfingen who are eligible for social benefits, it is possible to apply for a so-called entitlement card (Berechtigungskarte) from the city of Sindelfingen. This entitlement card serves as official proof of eligibility for concessions.

When the entitlement card is presented at the SMTT, we grant a 30% social discount on the tuition fees.

Instruments are not automatically provided for lessons. The SMTT does have some instruments in its inventory, but not enough for everyone. When starting a new course, however, we will try to provide one or refer you to a local music retailer.

The best way to reach the SMTT is via the Music School App. You will receive login details shortly. You are also welcome to contact us by email(smtt@sindelfingen.de) or phone. The office hours of our secretariat (outside school holidays) Monday to Thursday, 9:30 am – 12:30 pm, and additionally on Wednesday, 1:30 pm – 4:30 pm.